



QUOTE

**QUO2945**

A DIFFERENT ACCOMPANIMENT, AT YOUR SERVICE



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<https://kalstein.eu>  
KALSTEIN FRANCE, S. A. S





OUR SERVICES

## Benefits and support

At Kalstein France, we take care of the full satisfaction of our clients, that is why we provide value-added services of the highest level based on our experience.



### Inductions and Online Trainings

In any part of the world, receive your induction or training from our specialized team of engineers.



### Fast answer

Our work team is always available to answer all your queries or questions, in order to help in any situation.



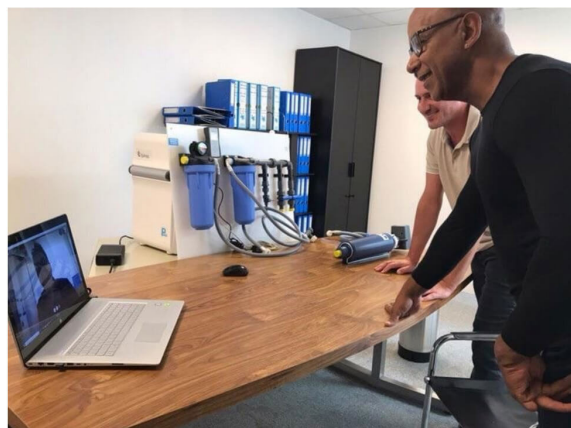
### #Letsgivemore

Thanks to your purchase, a donation will be made to a non-profit foundation that fights breast cancer and helps the most vulnerable communities.



### Technical support

Enjoy personalized advice for the correct preventive and corrective maintenance of your equipment, thanks to Kalstein manuals and articles, special catalogs and video tutorials.



### Shipping Logistics

We take care of all the logistics necessary for the shipment of your products, whether by sea, land or air.





### Kalstein Worldwide

With over 25 years growing with our clients, Kalstein's modern, multi-format content is now present in over 10 countries and growing.



**Sirs:**  
Roberto

**Attention:**  
Roberto

Item	Model	Image	Description	Qty	Unid	Unit Value.	Total Value
1	YR05454		Kalstein Silla de ruedas Manual YR05454	1,00	A	109.54	109.54
2	YR05450		Kalstein Silla de ruedas Manual YR05450	1,00	A	109.54	109.54

**Observations:**

**Delivery times:** 7 - 10 days approx.  
**Sales representative:** Email: sales.department@kalstein.net  
 Tlf: +33 1 7895 8789 / +33 6 8076 0710  
**Commercial terms:** Prepayment with Purchase Order.  
 Special discount (18%), applied.  
**Incoterm:** DDP El Salvador (Delivery Duty Paid).  
 Air freight (courier service).  
**Transit times:** 7 - 15 days.  
 Shipping insurance included  
**Currency:** EUR.  
**Warranty:** 1 year against manufacturing defects.  
**Method of payment:** Bank Transfer.  
**Origin:** Shanghai - China.

**Subtotal:** 219.08  
**Discount (18%):** 39.43  
**Subtotal:** 179.65  
**Shipping:** 2110.50  
**Customs:** 76.68  
**Total:** 2366.83



### PURCHASE ORDER ACCEPTANCE

- Kalstein France SAS receives a purchase order satisfaction, when this document faithfully expresses the commercial conditions established in the offer.
- Cash payments: For the processing and dispatch of the requested merchandise, verification of payment in Kalstein France bank accounts is required.
- Customers with Credit: For the processing and dispatch of the requested merchandise, proof of payment in Kalstein France bank accounts is required.

### TRADING CURRENCY

- Offers in foreign currency, the currency conversion calculation will be carried out in accordance with the provisions of the Bank of France, set on the day of invoicing.
- The established trading currency for this listing is EUR.

### WARRANTY

- All equipment sold by Kalstein France has a one-year warranty for manufacturing purposes from the date of invoice of the goods.
- The warranty does not cover damage caused by poor installation or operation, transport defects or by uses other than those specified by the manufacturer.
- Warranty excludes electrical or consumable parts.

### DELIVERY TIMES

- The delivery times indicated in this quote are estimates subject to variables.

### CANCELLATIONS AND RETURNS WITHOUT JUST CAUSE

- Merchandise in inventory will have a penalty equivalent to 20% of the value of the purchase order.
- Import Merchandise, after receiving the purchase order to satisfaction, there is a maximum of (3) days to cancel the purchase order, after this time cancellations are not accepted and the merchandise will be invoiced as established.
- The return of the merchandise will be the responsibility of the Client, the box, packaging and all the parts that make up the equipment to be returned, must be in perfect condition without mistreatment, scratches and additional labels, the Kalstein France Technical Support and Logistics team, carrying out technical report and will indicate the satisfactory receipt of the merchandise. If it is not received satisfactorily, the equipment will be invoiced in accordance with the provisions of the Purchase Order.

### GENERAL POLICIES, TERMS AND CONDITIONS

<https://kalstein.eu/p12/Terms-and-Conditions/pages.html>



## ANY QUESTIONS?

Contact us:

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 2 Rue Jean Lantier  
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**Tlf:** +33 (0) 6 80 76 07 10  
[sales@kalstein.eu](mailto:sales@kalstein.eu)  
<https://kalstein.net/>



## FAQ

Find the answer to your question!

### 1) How can I make the payment for my order?

You can make the payment for your order through the online payment internship with a Kalstein card (Debit/Credit).

### 2) How long is my order ready?

Between 5 to 7 days your order will be ready for immediate dispatch.

### 3) What are the shipping methods?

You can choose between ocean freight (transit: 45 - 60 days), air freight (transit: 10 - 15 days), or even express delivery (transit: 5 - 7 days).

### 4) What is the shipping cost?

Depending on your preferred shipping method, we can assist you with the lowest rates.

### 5) How does the guarantee work?

All Kalstein equipment has a standard 1-year warranty against manufacturing defects (certain lines have more than 1 year and up to 3 years).

### 6) Do you have technical service?

Of course! We can fully support you with online technical support without additional charges. You will find on the Kalstein YouTube channel videos of inductions, technical support and guidance provided for a Kalstein team.

### 7) How can I keep track of my order?

Via the Kalstein tracking page! You will be provided with the guide number so that you can be attentive to the receipt of your order.

